

Employment

Title Sponsors



**U.S. Department of
Veterans Affairs**

Partner Sponsor





2023 Statewide Symposium in Support of Service Members, Veterans & Their Families

APRIL 19-20, 2023 | PHOENIX, ARIZONA

 arizona coalition
for military families



beconnected
service members • veterans • families • communities

Employment

April 19, 2023



Employment Landscape

Session 1

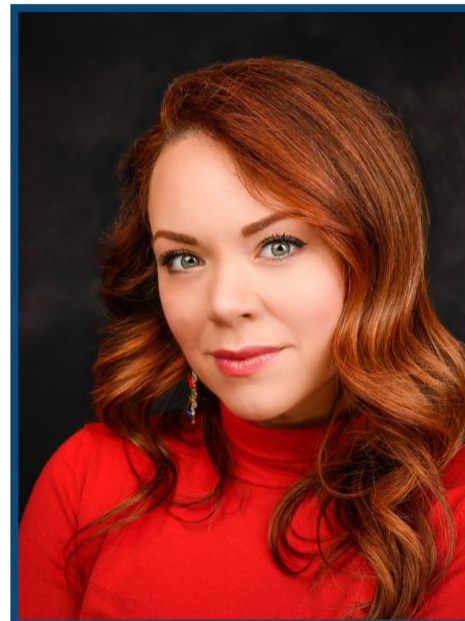


Facilitators



Col. Wanda Wright, USAF(Ret)

Former Director
Arizona Department of Veteran Services



Sonia Vasquez

*Employer Engagement Coordinator
Skillbridge Coordinator
Military Spouse Lead*

Agenda

- 1 Introduction
- 2 Barriers for Employment Data - Provided by ASU
- 3 Employment Video
- 4 Goodwill - Diana Crane
- 5 ARIZONA@Work - Coye Trujillo
- 6 Small Business Administration - James Pipper
- 7 Q&A

VETERANS' CITED BARRIERS TO LOOKING FOR EMPLOYMENT

24.79%

Bias due to age, disability, or other reason(s)

24.43%

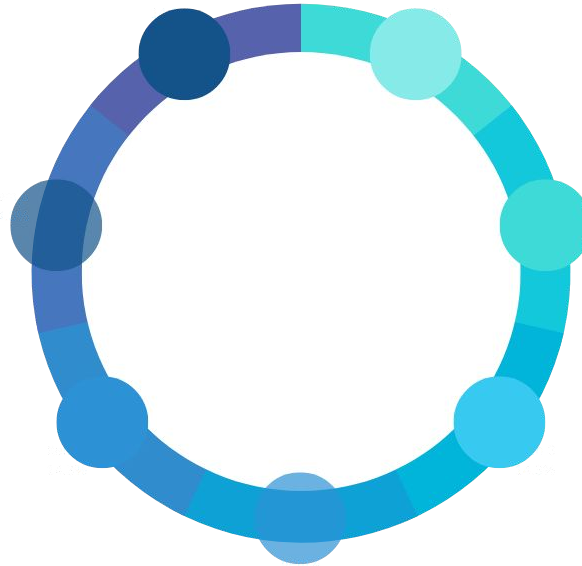
Over-qualified

21.95%

Pay or benefits not sufficient to make a living

18.07%

Lack of quality jobs available



Underqualified

10.71%

Not a "military friendly" environment

10.32%

None of the above

52.36%

Employment Landscape





Diana Crane

*Supervisor, Veteran, and Military Family Services
Goodwill of Central and Northern Arizona*



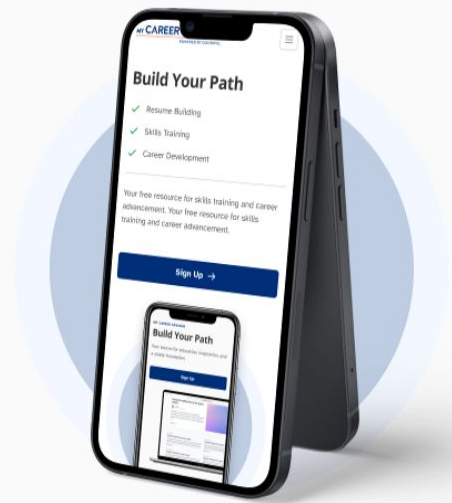
My Career Advisor

Powered by Goodwill

Goodwill of Central and Northern Arizona
Diana Crane - Supervisor, Veteran, and Military Family Services

Everything you need for a **better future** is here

Learn More



Sign Up For Access To



Community Resources

- Education & Training
- Family & Community
- Financial & Legal
- Health & Well-Being
- Food, Housing & Transportation

[Learn More](#)



Training & Education

- Live classes & events
- Skills training webinars
- Informative articles
- Self-directed skills training & certifications

[Learn More](#)



Career Development

- Build your resume/cover letter
- No-cost Professional Resume Review
- Explore career options
- Search for available jobs
- Access preferred partners

[Learn More](#)

Questions? Call Us at [1-888-355-1444](tel:1-888-355-1444)

Welcome back, Diana

Readiness Bonus!

Create or Upload Your First Resume
Job seekers who have high quality resumes usually get employed sooner.

Latest Announcements

Visit our Training Catalog
Use our Training Catalog to learn skills needed for success in today's demanding job market. Topics consist of: Basic Computer Skills including Microsoft Office, Essential Skills and Financial Literacy.

Visit our Resume Builder
Create a professional resume that showcases your skills by inputting personal information into customizable templates.

Visit our Video Library



Profile Readiness

100

Congratulations!

Your profile is 100% complete and ready to serve you!

- ✓ Create a profile with your email address
- ✓ Complete your personal profile
- ✓ Identify your job search challenges
- ✓ Share your employment preferences
- ✓ Add an avatar



Readiness

Create or Update Profile

Job seekers who have high quality resumes usually get employed sooner.

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Create a professional resume that showcases your skills by inputting personal information into customizable templates.

[Visit our Video Library](#)



Education & Training



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Food, Housing & Transportation



Health & Well-Being
Mental & Physical Health



Veteran Resources
Veteran-Specific Help



Resource Fairs
Meet Our Partners

Profile Readiness

100


Congratulations!

Your profile is 100% complete and ready to serve you!

- ✓ Create a profile with your email address
- ✓ Complete your personal profile
- ✓ Identify your job search challenges
- ✓ Share your employment preferences
- ✓ Add an avatar

Veteran Services

Showing all results in Mesa, AZ 85213 (Maricopa County)



Veterans & Military Se...

The Be Connected program is a statewide effort to strengthen access to support and resources for the 600,000+ service members, veterans, and their...




Veterans & Military Se...

AZ 211 offers Community Information and Referral Services transforms lives by linking individuals and families to vital community services throughout...



Arizona Coalition for ...

Builds on Arizona's statewide capacity to care for, serve and support all service members, veterans, their families and communities.



VetNetAZ

Search for free services for transitioning military, guard, reservists, veterans, spouses and families

Articles



Online Trainings



Live Classes



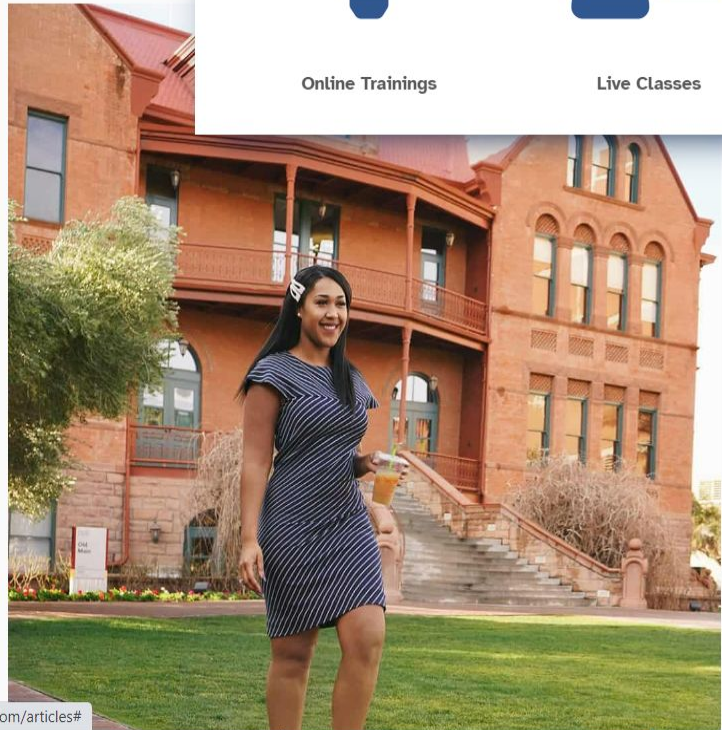
Video Library



Articles



Educational Partners



Top 5 Things to Avoid in an Interview [infographic]

Job hunting takes a lot of time and a lot of emotional intelligence to get it right. The whole process from finding job openings to submitting your resume to practicing for an interview can be exhausting. But letting yourself get too burnt out could lead to making a mistake that could cost you your dream job.

Show More - Work Readiness

Military

Military Preparation

Air Force

Army

Coast Guard

Show More - Military

Veteran Resources

Healthcare

Mental Health

Benefits

Housing

Life Skills

Time Management

Cleaning & Organization

Cooking: Getting Started





Cooking: Starter Recipes

Show More - Life Skills

Home > Online Trainings

Search skills, topic, keywords | Mesa, AZ 85213 (Maricopa County) ✓

Programs

 <h3>Digital Literacy</h3>	 <h3>Financial Literacy</h3>	 <h3>Essential Skills</h3>	 <h3>Information Session Modules</h3>
<h4>Digital Literacy</h4> <p>Need to upgrade your computer skills? Our Digital Literacy program will provide you with the technical skills you need to level up your career!</p>	<h4>Financial Literacy</h4> <p>Our Financial Literacy course can help to provide a basic understanding of Banking, Credit, Financial Goal Setting, Budgeting & Saving.</p>	<h4>Essential Skills</h4> <p>No matter your career goals, you need to master these skills. From time management to conflict resolution, this program provides a foundation for success.</p>	<h4>Information Session M...</h4> <p>Are you new? Start here to learn about My Career Advisor has to offer!</p>

Show More - Programs



Microsoft Word

Microsoft Word

This program is designed to help you write reports, cover letters, and resumes, as well as create brochures, posters, calendars, and more. This course will provide a...



Microsoft Excel

Microsoft Excel

This program is designed to help you create budgets, supply work orders, lists, reports, and more. This course will provide a high-level overview of the Microsoft Excel...



Microsoft PowerPoint

Microsoft PowerPoint

This program is designed to help you create presentations, flyers or posters, videos, and more. This course will provide a high-level overview of the Microsoft...

Technology



Basic Computer Skills

Basic Computer Skills


New to using a computer? Wanting to refresh your skills? This course is the perfect place to start! This



Internet Basics

Internet Basics

The internet is an essential resource for everything from job searching, appointment setting, and



Using Email

Using Email


Email has become one of the most common ways to communicate with family members, friends, co-



Microsoft Windows

Microsoft Windows


In order to better understand how to use a computer, knowledge of operating systems is a crucial skill



Banking Basics

Banking Basics


0%



Budget and Savings Basics

Budget and Savings Basics


0%



Financial Goal Setting

Financial Goal Setting

0%



Credit Basics

Credit Basics

0%

Start Course

Banking Basics

This course includes:

- ▶ Banking Basics



Working With People

Working with People

17%



Professional Mindset

Professional Mindset

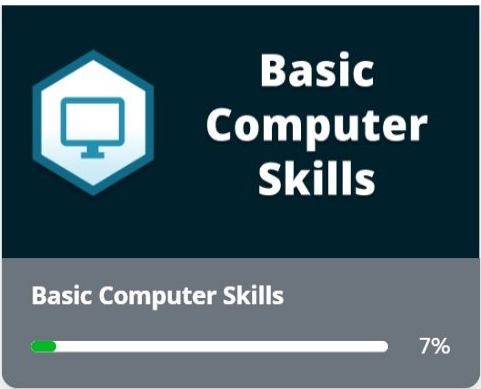
17%

[Resume Course](#)

Working with People

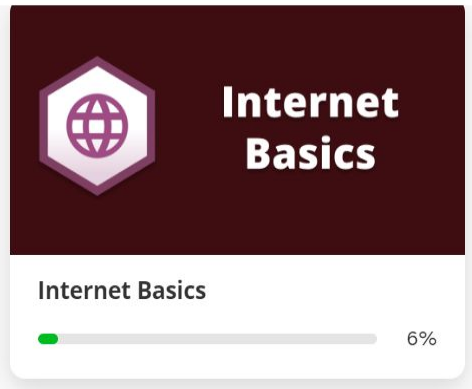
This course includes:

- ▶ Active Listening
- ▶ Conflict Resolution
- ✓ Diversity and Inclusion
- ▶ Effective Communication
- ▶ Business Communication
- ▶ Teamwork and Collaboration



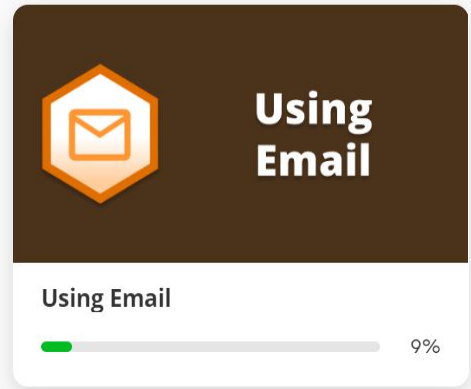
Basic Computer Skills

Basic Computer Skills 7%



Internet Basics

Internet Basics 6%



Using Email

Using Email 9%



Microsoft Windows

Microsoft Windows 8%

[Resume Course](#)

Basic Computer Skills

This course includes:

- ▶ Device Hardware
- ▶ Computer Hardware Components
- ▶ Keyboard keys
- ▶ Mouse Clicking
- ▶ Desktop Basics
- ▶ Ports
- ▶ Smart Devices
- ▶ Additional Computer Functions
- ▶ Mouse Pointers

Microsoft Word

7%

Microsoft Excel

6%

Resume Course

Social Media

This course includes:

- ▶ Social Media Platforms
- ▶ New Account Registration
- ▶ Managing Friends on Facebook
- ▶ Post, Share, Like, Comment
- ▶ Public vs. Private Spaces
- ▶ Liking
- ▶ Privacy Settings
- ▶ The Permanence of Social Media
- ▶ Sharing Content

Social Media

8%


Information Literacy

13%

Career Search Skills


Google Docs

External Trainings




Skills to Succeed

Our partner, Skills to Succeed, offers help with planning your career, finding employment, and building skills for success. Visit [Skills to Succeed](#) and use code...




Typing

Practice and improve your typing skills in both speed and accuracy. Develop skills essential to success in today's workforce. Lessons available in both English and...



GCF Learn Free

The Goodwill Community Foundation provides step-by-step instruction and videos to develop skills in various areas. Technology: Email, Internet, Microsoft Office...




G-Suites

Practice real-life and work skills by learning and developing skills used in business projects at your own pace. Learn how to research, plan, develop, and manage plans while...




Digital Learning

Learn the basics of computers including how to use a computer, using email, navigating the internet,




Edge

Edge is an online training program that provides young adults with career skills needed for any



Training Documents

Use this link to find practice and training documents for use with COM 101-103.



Digital Literacy Extern...

Use this link to access the external training site for use with COM 101-103.

My Resu



Resumes



Cover Letters



Career Exploration



Search Jobs



Preferred Partners
Access our large network



Hiring Events
Job Fairs & Hiring Events

 Diana
Created 07/26/2022

 Diana Crane Resume #5
Created 03/11/2022 | Edited 7 months ago

Get Feedback! 

 Diana Crane Resume #19
Created 07/26/2022 | Edited 7 months ago

Get Feedback! 

 Diana Crane Resume #15
Created 05/31/2022 | Edited 8 months ago

Get Feedback! 

Archived 6

Job Title

Computer Technician

Company

Start Month

Month ▾

Start Year

Year ▾

City

State

End Month

Month ▾

End Year

Year ▾

I am currently employed here

Job Description Statements

[Get Suggested Job Description Statements](#)

Description of one of your responsibilities at this job X

Description of one of your responsibilities at this job X

Description of one of your responsibilities at this job X

Description of one of your responsibilities at this job X

Description of one of your responsibilities at this job X

Add More

Explore

Learn about different career paths and plan for your future.

 Search

Browse by Industry



Agriculture, Food & Natural Resources



Construction & Architecture



Arts, Audio/Video Technology & Communications




Business Management & Administration



Agriculture, Food & Natural Resources



Construction & Architecture




Arts, Audio/Video Technology & Communications



Business Management & Administration




Education & Training



Financial Services



Government & Public Administration




Health Sciences



Hospitality & Tourism



Human Services



(IT) Information Technology



Law, Public Safety, Corrections & Security

industry typically require many different levels of education and training, with specific designations ranging from less than a high school diploma and short-term on-the-job training for home health aides to a doctoral or professional degree and an internship or residency for occupations such as pediatricians.

We Found 122 Careers!



Medical and Health Services Managers

Industries: Health Sciences

Plan, direct, or coordinate medical and health services in hospitals, clinics, managed care organizations, public health agencies, or similar organizations.

Education

Bachelors Degree

[View Career](#)

Computer and Information Research Scientists

Industries: Health Sciences

Conduct research into fundamental computer and information science as theorists, designers, or inventors. Develop solutions to problems in the field of computer hardware and software.

Education

Masters Degree

[View Career](#)

Job Search Results

All Job Postings

TSA Customer Service Representative Part-time Posted a day ago

Staples Stores | Phoenix, AZ 85013

As an Enrollment Agent (i.e., Customer Service Rep), you'll be collaborative and inclusive as you provide great customer service in our retail stores by helping...

Front Desk Agent - All Shifts (Phoenix West) Posted 3 days ago

GreenTree Hospitality Group | Phoenix, AZ 85043

Prospect new leads through calling, while recording leads in the Customer Relationship Management (CRM) tool and developing good relationships with the...

Guest Service Associate Posted 2 days ago

European Wax Center | Phoenix, AZ 85016

Responsible for educating all guests on European Wax Center's product portfolio, Strut 365TM and demonstrating products on guests.

Lead Guest Service Associate Posted 2 days ago

European Wax Center | Phoenix, AZ 85016

Exceeds guests expectations by delivering the ultimate guest experience with each and every guest. Implements all promotional and visual marketing moves as...

Search Preferences

Search Term

ZIP Code

Search Area

Employment Status

- Part-Time
- Full-Time
- Part-Time
- Contract
- Internship
- Temporary



Questions?

www.mycareeradvisor.com



Coye A. Trujillo

Local Veterans Employment Representative/State Business Service
Representative Southeastern Arizona (Cochise, Graham & Greenlee Counties)
Employer Engagement Administration (EEA)



A proud partner of the [americanjobcenter](#) network





Eric R.
Eric R. @WORK

Arizona Veterans Employment Services



ARIZONA @WORK™
Innovative Workforce Solutions

Veterans Workforce Program

Provides Individualized Career Services to Veterans with Significant Barriers to Employment to get them Job Ready and to match them with Substantial and Gainful Employment



ARIZONA@WORK™
Innovative Workforce Solutions

Arizona Veterans State Plan

Vision, Policy, & Mission

- The ARIZONA@WORK Veterans Workforce Programs vision is to be recognized as a leader in providing employment and reemployment services to our military veterans throughout the State of Arizona.
- All Local Veterans Employment Representatives (LVER) and Disabled Veterans Outreach Program (DVOP) specialists will follow policies and procedures set forth by DOL & JVSG guidelines when providing services to veterans, employers, and community-based organizations (CBOs) in accordance with United States Code Title 38, Ch. 41, Sections 4103A(a) & 4104(b), Veterans' Program Letter (VPL) 03-14, VPL 04-14, Training and Employment Guidance Letter (TEGL) 19-13, TEGL 20-13, the Veterans Opportunity to Work (VOW) to Hire Heroes Act of 2011, Public Law (PL) 112-56, Section 211 in addition to subsequent guidance issued by the U.S. Department of Labor, Veterans' Employment & Training Service (USDOL/VETS).
- ARIZONA@WORK's Veterans Workforce Programs mission is to be the first point of contact with the business community to ensure veterans are provided with the resources needed to successfully become employed, reemployed, and enhance their employability goals.



Mission Statement



•The Department of Economic Security (DES) and the Department of Labor/Veterans and Employment Training Services (DOL/VETS), under the provisions of United States Code, Title 38, Chapter 41 and Jobs for Veterans Act, PL 107-288 provide "Priority of Services" to Special Disabled Veterans, Disabled Veterans, Veterans, and Eligible Spouse in all Employment Services offices and the American Career Centers.

ARIZONA@WORK™
Innovative Workforce Solutions

Veterans' Priority of Service

Priority of Service is the right of an eligible “covered person” to be given priority of service over an eligible non-covered person for the receipt of employment, training and placement services, notwithstanding other provisions of the law.

We counted on you...



You can count on us!

Who's a covered Person?

- Special Disabled Veteran
- Disabled Veteran
- Eligible Veteran
 - Gold Card
 - Recently Separated (12 Months)
 - About to Separate (within 12 Months)
- Eligible Person (Spouse)
- Veterans with Significant Barriers to Employment (SBE)



Veterans with Significant Barriers to Employment (SBE):

- Special Disabled or Disabled Veterans
- Homeless Veterans
- Ex-Offenders
- Incarcerated Veterans
- Recently-Separated Service Member, who has been unemployed for 27 or more weeks
- Eligible Transitioning Service Members (TSM), Spouses, & Caregivers
- Educationally and Economically Disadvantaged Veterans
- Veterans Ages 18 to 24
- Native American Veterans
- Vietnam Era Veterans

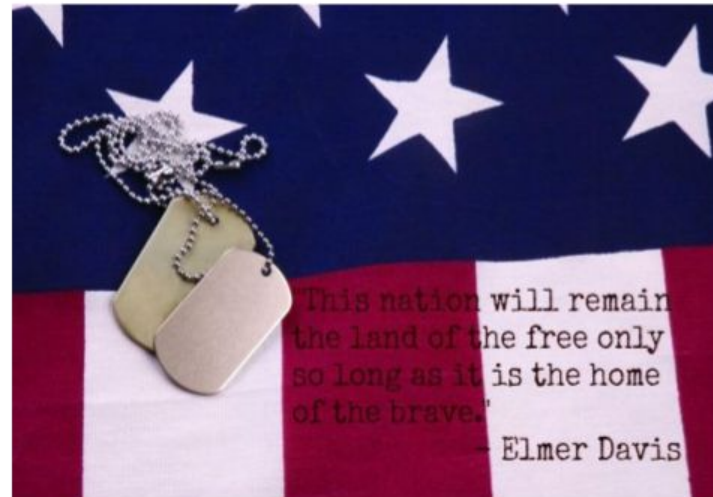
DVOP Roles & Responsibilities



- Facilitate Individualized Career Services to meet special employment and training needs of special disabled veterans, disabled veterans, veterans, eligible spouses, and veterans with SBEs.
- Conduct outreach activities at a variety of sites. To increase program participation among those with the greatest SBEs.
- Provide Case Management / Facilitating Individualized Career Services to veterans, with primary focus on meeting the needs of veterans and other persons who are unable to obtain employment through core services.

Facilitating Individualized Career Services by DVOP

- Conduct an assessment
- Ensure complete registration in AJC
- Develop employment plans
- Provide career guidance and Labor Market Information (LMI)
- Coordinate support services
- Make job development contacts
- Provide referrals for training
- Referrals to job openings
- Conduct follow-up at 30, 90, & 180 days after employment placement



Sites for DVOP Outreach Activities

- VA Vocational Rehabilitation & Employment (VR&E)
- Homeless Veterans' Reintegration Project grantees
- VA Medical Centers
- VA Vet Centers
- Homeless Shelters
- Civic & Service organizations
- Community Stand Downs
- Native American Veterans
- Military installations
- WIOA Partners
- State Vocational Rehabilitation



LVER Roles & Responsibilities

LVERs work with Business Service Representatives (BSRs) and Business Representatives from Community Based Organizations (CBOs) to promote hiring of veterans in the business community.



- Contact federal contractors and subcontractors to promote and advocate for veterans as job seekers.
- Advocates to community partners such: as Chambers of Commerce, Economic Development, and military installations on behalf of military veterans in the workforce.
- Conduct outreach to vocational training agencies (private, state, and federal) to promote and advocate for veterans.

Job Development Performed by LVER Staff



- Advocate for hiring of veterans to employers
- Build employer relations
- Planning and participation in Job Fairs, Hiring Events, & Recruiting Events
- Works with Unions and Business organizations to promote employment and training opportunities for veterans
- Collaborate with training providers and licensing agencies to promote licensing and training opportunities for veterans
- Establish, facilitate, and maintains regular contact with employers including federal contractors

U.S. DOL VETS' HIRE Vets Medallion Program (HVMP)

- The Honoring Investments in Recruiting and Employing American Military Veterans Act of 2017 (HIRE Vets Act or the Act).
 - Signed by President Trump on May 5, 2017, required the Secretary of Labor to establish a program, by rule, that recognizes employer efforts to recruit, employ, and retain Veterans.
 - Employer applicants that meet the established criteria in the rule will receive a “HIRE Vets Medallion Award.”
- As per the Act, there are three different categories for Large Employers (500-plus employees), Medium Employers (51-499 employees), and Small Employers (50 or fewer employees).
- There are also two different award levels (Gold and Platinum) an employer may qualify for.
- The HIRE Vets Medallion Award is the only federal-level veterans' employment award that recognizes a company or organization's commitment to veteran hiring, retention, and professional development.

For more information please reach out to your Local Veterans Employment Representative.



Questions?



ARIZONA@WORK™
Innovative Workforce Solutions



James Pippert

Lead Economic Development Officer

National “Award Winning” Veteran Business Development Officer,
District International Trade Officer, Surety Bond Guaranty Program Officer &
AZ Statewide SCORE Liaison Officer
U.S. Small Business Administration



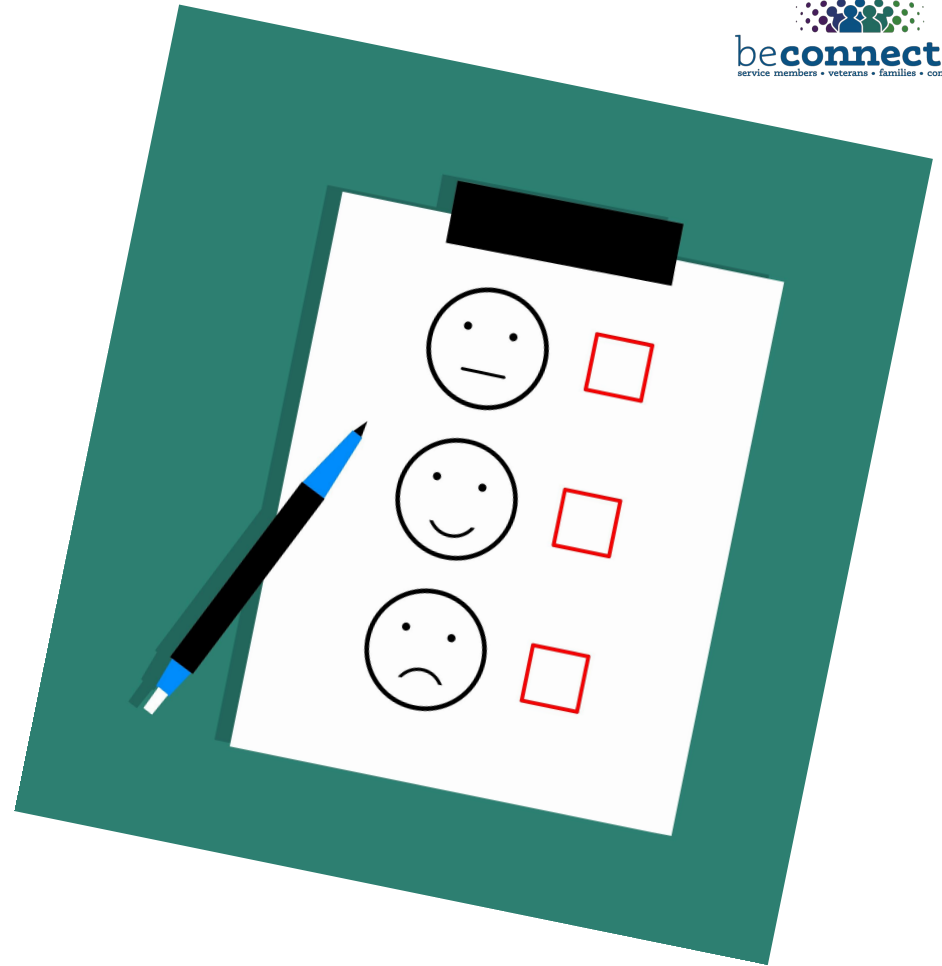
U.S. Small Business
Administration

QUESTIONS?



Session Evaluation

We want to hear from you!





If you are a service member, veteran or family member
and you need support or assistance of any kind
please call Be Connected at **866-4AZ-VETS**
or visit our website at www.ConnectVeterans.org

 866-4AZ-VETS

 www.ConnectVeterans.org

 |  @BeConnectedAZ

THANK YOU!